



COVID-19 READINESS CONSULTING SERVICES

Our Consulting and Technical Services team is here to help you work through the confusion and chaos related to the COVID-19 global pandemic.

Our public health and safety mission reinforces our strong desire to support you as you maintain your business and protect your employees, customers and brand. We have global experience with clients who have already put in place COVID-19 mitigation measures. Combined with our in-depth expertise in microbiology and risk management, we have the background to work together with you as new COVID-19 risks and information emerge. Our comprehensive suite of services includes:

One-Hour COVID-19 Readiness Assessment Phone Consultation

Our resident microbiology expert, Dr. Ruby Lee, will conduct a one-hour phone consultation on COVID-19 risks, answer your questions, help your company manage the coronavirus risks and help you reassure your customers. Dr. Lee will walk you through the latest understanding of transmission risks related to: Personnel, Visitors, Raw materials, Sanitation control and Business continuity.

Mock COVID-19 Readiness Exercise

Delivered by Rod Wheeler, this exercise is custom built for your operation and circumstances and designed to test your ability to respond to a variety of different scenarios. The exercise will identify gaps in your program and give you the insight to make critical improvements where needed.

Contingency Supplier Approval Services

Our team of supplier management PCQI experts will respond quickly to conduct the necessary supplier approval work on your behalf. NSF will ensure your approved contingency supply chain process meets your food safety expectations delivering a consistent, safe ingredient, raw material or packaging material to you.

Dr. Ruby Lee has served as Senior Microbiologist & Senior Food Safety Specialist at NSF International since 2011. She completed her MSc in microbiology, her Ph.D. in food science and technology, and was a postdoctoral scientist in animal science at Iowa State University. Dr. Lee is a much sought after speaker and an authority on various food safety topics.

Rod Wheeler, MA, Public Administration from American University in Washington DC, is the founder and CEO of The Global Food Defense Institute. Rod is a seasoned homeland security, law enforcement and Food Defense expert. The Global Food Defense Institute provides educational training and certification programs for the food, agriculture and chemical industries to ensure confidence and protection and to guard against Intentional contamination and sabotage. He is a former "all-star" homicide detective with the Metropolitan Police Department in Washington DC as well as an investigator for the state of Ohio Attorney General. Rod has made over 1000 television appearances as a law-enforcement and security expert and has served as a crime analyst for many national news organizations such as the Fox News Channel, ABC's Good Morning America, 48 hours (CBS), as well as several other national news shows. In addition to his master's degree, Rod holds a BA in Criminology from the Ohio State University, and a subject matter certification from the Brookings Institute in Washington DC in Workplace Violence and Terrorism.

Please contact Paul Medeiros at pmedeiros@nsf.org to discuss how we can help.